



## Westfield Nursery School

### New Starters Admissions Questionnaire

1 = excellent, 2 = very good, 3 = good, 4 = satisfactory, 5 = unsatisfactory

x4 returns

	Comment	Score
First contact with the Nursery	<ul style="list-style-type: none"> <li>-Very welcoming</li> <li>-Very helpful. Directed me to send in a waiting list form to go on to the waiting list</li> <li>-Reall fast response</li> <li>-Very helpful and kind</li> <li>-We contacted by phone. Very helpful staff</li> </ul>	6 x 1
Initial look around	<ul style="list-style-type: none"> <li>-Excellent, very child friendly</li> <li>-I had been before for the children's centre stay and play so didn't book</li> <li>-Exceeded our expectations</li> <li>-Nursery is very good and lots for the children to play with</li> <li>-Good space and friendly staff</li> </ul>	4 x 1 1 x 2 1 x N/A
Invitation to pre-starting events	<ul style="list-style-type: none"> <li>-Was really good</li> <li>-Was enough as otherwise it was too long between then and starting- maybe could have done with one in September too</li> <li>-Was happy with everything</li> </ul>	5 x 1 1 x 2
Pre-starting stay and play	<ul style="list-style-type: none"> <li>-Very satisfied</li> <li>-Was nice to talk to teachers. Would have preferred to be in the classroom</li> <li>-N/A</li> <li>-Both me and my child enjoyed our time</li> <li>-Very good</li> </ul>	5 x 1 1 x N/A
Pre-starting class visit Introduction of children to their key workers and classroom	<ul style="list-style-type: none"> <li>-Very satisfied</li> <li>-Couldn't attend due to holiday (would have liked to have the stay and play in the classroom)</li> <li>-N/A</li> <li>-Really lovely (would have been nice to be in their class)</li> <li>-Was nice to see and meet everyone</li> </ul>	5 x 1 1 x N/A
Clarity of paperwork/ Usefulness of information booklets	<ul style="list-style-type: none"> <li>-Always helpful</li> <li>-Very straightforward. The packed lunch one was very helpful</li> <li>-Really informative for first timers</li> <li>-Easy to understand and follow</li> <li>-Everything very well explained by staff</li> </ul>	5 x 1 1 x 2
Arrangements for 1 <sup>st</sup> day	<ul style="list-style-type: none"> <li>-Helpful and reassuring</li> <li>-Went well. Would have been nice to see the 'normal' routine instead of being outside the whole time</li> <li>-Very clear</li> <li>-His first day went really well</li> </ul>	5 x 1 1 x 2
General approachability of key workers	<ul style="list-style-type: none"> <li>-Lovely people, very helpful</li> <li>-Everyone is welcoming and approachable</li> <li>-Everyone is so friendly</li> <li>-All are so kind and helpful. Very engaging with the children</li> </ul>	6 x 1
Information on how your child has settled and how long to stay with your child on subsequent sessions	<ul style="list-style-type: none"> <li>-All the information was very helpful. My son loves and enjoys his play sessions</li> <li>--Didn't really get much information, only that he had a good day. Wasn't told to stay for any other sessions</li> <li>-Pick up handovers are good. The morning handover feels a little chaotic with teachers juggling bags/ fruit</li> <li>-Very good and like to know what things are on to know whether I can come watch my son play</li> <li>-Very good</li> </ul>	4 x 1 2 x 2
Do you know who to contact if you have any problems, concerns or questions	<ul style="list-style-type: none"> <li>-Yes</li> <li>-Yes, email or call the Nursery</li> <li>-Yes</li> <li>-Yes</li> <li>-Yes Liz Collins, Head teacher</li> </ul>	5 x 1 1 x 2
Do you feel your child is safe and secure whilst at the Nursery	<ul style="list-style-type: none"> <li>-Yes</li> <li>-Yes, someone is always at the gate. Some mornings seem very busy at drop off though</li> <li>-Yes, it is reassuring to see all the safeguarding in place</li> <li>-Yes</li> <li>-Very good space and locked doors</li> </ul>	4 x 1 2 x 2

Do you feel the activities provided are appropriate for your child	<ul style="list-style-type: none"> <li>-Yes</li> <li>-Yes, my son comes home and is excited to tell me everything he has done during the day</li> <li>-They are amazing</li> <li>-Yes</li> </ul>	<p>5 x 1 1 x 2</p>
Any other comments	<ul style="list-style-type: none"> <li>-No not as of yet. Staff and school are brilliant</li> <li>-I am very happy that I moved my son to Westfield from his previous Nursery. I feel he has learnt more in the short time he has been with you than in the 16 months he was at his previous nursery. He is coming home knowing letters including phonic sounds in his name. Thank you all so much!!</li> <li>-We have noticed such a change already in such a short time. The newsletter was brilliant with plenty of notice of events</li> <li>-Really happy with how my son settled in and how all the staff are. So welcoming</li> </ul>	