



## Westfield Nursery School

### End of Year Parent/ Carer Questionnaire 2020- 2021 Results

At the end of each year we seek parent's and carer's views about our practice to review and improve what we do.

56 questionnaires returned (1 response = 2%)

	Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly Disagree	No response	Other (Please write a comment)
1. The induction helped my child prepare for Nursery (Virtual tour + welcome message/ zoom meetings/ letters/ tips for starting Nursery/ settling in week)	23 41%	21 38%	7 13% x1-We as parents needed to engage more. In our case we didn't watch all of it, but that is not your fault. x1 didn't have induction	2 4% x1 virtual tour is definitely needed to get a sense/ feeling NB Virtual tour on website and link shared in starter letter		3 5%	-a little difficult to do virtually but my child settled well regardless -You guys did such a great job for his first week; loved him doing a little bit more each day -my child was in the nursery younger before coming up -We missed the virtual tour but showed him the FB videos of the teachers singing -My child had an in-person induction when joining Bumblebees- very helpful for children and parents -It was a little tricky as Covid-19 didn't help and she was an anxious child. However, the best was done with the situation. -My child came this place already as his older brother was in Caterpillar class. -thank you for the zoom sessions and opportunity to ask questions. I was disappointed with the information on key worker aspect. I had to ask who my child's keyworker was and am none the wiser on the role. I was sad the other children had a lunchbox and my child didn't. -I think under the circumstances caused by the pandemic the induction was as good as it could be. -Virtual tour, induction letters and settling in week. Covid restrictions made transition week more difficult as a parent/ child
2. My child is happy at Nursery	41 73%	14 25%	1 2%				-Always wants to attend, misses school on the weekend -Most definitely
3. My child feels safe at Nursery	42 75%	13 23%	1 2%				-Most definitely
4. My child is well looked after at Nursery	39 69%	16 29%	1 2%				-No problems in this area
5. My child is well taught through play	37 66%	17 30%	2 4%				-Very happy when he leaves school; progressed hugely -I can see how the home learning ideas would be really helpful for parents without Early Years/ education experience -She enjoys attending and playing at Nursery
6. My child has made good progress at Nursery	35 63%	15 27%	6 11%				-He learnt to put his coat on in the sweetest way -Very good progress -During her time she has made good progress in making friends -As yet there has been no parents evening (no use of Tapestry) so I don't feel I have had the opportunity to discuss what my child is learning or of the progress being made -I can see the benefit of her time attending Nursery but do not really know about her actual progress

7. I receive and use home learning ideas (home learning challenges/ monthly home learning)	26 46%	16 29%	12 21% x1 We do receive them but don't have time/ energy to do them.	1 2%		1 2%	-Receive but don't use -Email and home learning -Great idea. We were doing anyway so didn't really incorporate -I read the electronic letter (newsletter and home learning ideas)
8. Staff work with me, taking account my suggestions and concerns (Handover at gate/ phone calls/ emails/ SEND plan reviews)	30 54%	18 32%	6 11%	1 2%		1 2%	-Someone is always ready to talk/ take messages -Email communication and phone calls; work together -Staff are always ready to listen and very supportive too -I think all the staff are lovely and caring but didn't feel I had the parents as partners experience. It was a real shame parents evening was cancelled. Other Nurseries use tapestry I wish I had received anything. -I know nothing about my child's day at Nursery -I spoke to my child's class teacher about the team supporting my child once when looking 'lost'. This was listened to and supported. I mentioned I would like to know about progress. It was mentioned she socialises more inside.
9. Would you recommend this school to another parent?	43 77%	11 20%	1 2%			1 2%	-Recommend often online -yes definitely -Staff are helpful; good communication skills

**Any other comments.**

-Cannot praise the staff enough!  
 -Absolutely love the teaching staff and receptionists  
 -I would just like to say thank you, my son loves Nursery. I can't wait for him to do all day  
 -Communication is great; my son enjoys and wants to go everyday  
 -Thank you very much for taking care of my child, I do not have to worry while he is there. I know he is safe and well looked after. You're doing an amazing job!  
 -All the messages received helped us have pleasant moments with our children to do many activities together and always to be informed about what is happening at school. Thank you!  
 -It would be nice to see photos and observations of my child at Nursery  
 -I'm really happy with the support my son is receiving. He used to wear nappies at the start at Nursery but now he does not wear it anymore. He is ask; he tell me when he need the toilet  
 -We've always found staff to be friendly and approachable, even during Covid restrictions  
 -Would love to know more about his day at Nursery  
 -During feedback we are told she has a good day, but it would be nice to hear what she has been up to. At her previous Nursery she would receive pictures of her week on an online observation, however since attending she hasn't had this so we are unsure of her progress. She speaks highly of staff members which is fantastic!  
 -I would like to know what activities she's done that day or what is coming up that week (i.e. painting, sand)  
 -The team has been fantastic throughout both my boys time here.  
 -It would have been nice to hear a bit more about how my child is getting on and what they've been up to. The newsletter gives information on what they've learned, but I have no idea how well my child participates. Maybe an email every so often would be nice or a telephone/ zoom call.  
 -Thank you for looking after my daughter so well and her creations like hats have been brilliant, making her own toast etc... is great learning. I can tell you put a lot of thought and effort into making all the weeks different. I know I've put some other feedback but very minor compared to my daughter being happy and safe so thank you!  
 -I've been very happy with the teaching and support from all teachers at the Nursery since my child started here.  
 -I wish hot meal were available for children that spend whole day at Nursery, also breakfast and after school club.  
 -Communication between the Nursery and parents should improve- No Father's day, mother's day craft but there is for football.  
 -I would appreciate gaining information about my child's progress day to day, week to week and month to month. I do not know what she does day to day other than what she remembers. I would like general play/ learning information to bridge her learning between Nursery and home.